



Library Director’s Report to Tredyffrin Libraries Board of Trustees
April 27, 2017

Training and Workshops

On April 29th at the Free Library of Northampton Township in Bucks County, John Chrastka from Everylibrary (http://everylibrary.org/) will present on community engagement, identifying community partners, and building meaningful relationships in the community. Mr. Chrastka has also co-authored a recent article in Library Journal entitled “Measured Success: The 2016 library referenda passed at a solid rate, but a shifting political climate looms”

Staff

Stephanie Bragg has accepted the Children’s Librarian position at Paoli Library. Stephanie has previous experience at Tredyffrin Public Library as a Reference Assistant, holds an MLIS from Drexel University and studied Early Childhood Education at Delaware County Community College.

Jenny Tang has accepted an offer for Paoli Library’s part-time Office Manager/Circulation Manager position. Jenny was formerly employed at Paoli as a Circulation Assistant at Paoli.

The Tredyffrin Library Reference Department welcomes Jonathan Trice, a recent graduate of Drexel University. He will be with us on Monday & Thursday evenings. We also welcome back Sam Sørensen for the summer.

Tredyffrin Library also welcomes Circulation Assistant Kathryn Gallagher and Shelving Assistant Akanksha Kalasabail.

Volunteers

Our volunteers aid us with daily library operations and services and enable us to continue to provide exemplary service to the community. We are extremely grateful for their hard work and commitment. Comparing January – March 2017 to January – March 2016, there is a total increase in number of volunteers of 14 and a total increase in volunteer contributed work hours of 99.75.

Number of Volunteers

Table with 5 columns: Location/Category, Jan, Feb, Mar, Total. Rows include Tredyffrin (Children's, Circulation, Friends) and Paoli (All), with a Total row.

Volunteer Hours

Table with 5 columns: Location/Category, Jan, Feb, Mar, Total. Rows include Tredyffrin (Children's, Circulation, Friends) and Paoli (All), with a Total row.

## Building and Facilities

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### Camera System

A security camera system replacement for Tredyffrin Library was recommended to and approved by the Board of Supervisors at the meeting on April 17, 2017. Installation is scheduled for May 3, 2017.

### LED Lighting Project

I've accepted a proposal for the LED lighting project. We will be replacing all 4' fixtures in the Children's Department with new LED fixtures, the stairwell lighting on the ceiling leading down to the Children's Department, the 4' fixtures in the Red Fox Book Shop, and some of the recessed lights. The elevator alcove will also get a new 4' LED fixture installed.

### Trash and Recycling

I've met with representatives from 2 different companies for a new recycling container. I anticipate putting something new in place soon.

## Visitor Count and Circulation

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Visitor count for March 2017 totaled 18,645. This is an increase in total visitor count of 1,879 (11%) compared to February 2017. Comparing January - March of 2016 to January - March of 2017, an overall increase in visitor count of 3,360 (6.4%) was recorded.

|                           |            | Jan          | Feb          | Mar          | Total        |
|---------------------------|------------|--------------|--------------|--------------|--------------|
| Sun                       | Paoli      | 290          | 375          | 305          | 970          |
|                           | Tredyffrin | 1449         | 1522         | 1634         | 4605         |
| Mon                       | Paoli      | 832          | 788          | 870          | 2490         |
|                           | Tredyffrin | 2607         | 2362         | 2570         | 7539         |
| Tues                      | Paoli      | 12           | 9            | 29           | 50           |
|                           | Tredyffrin | 3141         | 2629         | 1850         | 7620         |
| Wedns                     | Paoli      | 975          | 960          | 1003         | 2938         |
|                           | Tredyffrin | 7            | 265          | 16           | 288          |
| Thurs                     | Paoli      | 843          | 594          | 974          | 2411         |
|                           | Tredyffrin | 2444         | 1799         | 3083         | 7326         |
| Fri                       | Paoli      | 596          | 729          | 786          | 2111         |
|                           | Tredyffrin | 1659         | 1809         | 2447         | 5915         |
| Sat                       | Paoli      | 575          | 694          | 596          | 1865         |
|                           | Tredyffrin | 1797         | 2231         | 2482         | 6510         |
| <b>Total Paoli</b>        |            | <b>4123</b>  | <b>4149</b>  | <b>4563</b>  | <b>12835</b> |
| <b>Total Tredyffrin</b>   |            | <b>13104</b> | <b>12617</b> | <b>14082</b> | <b>39803</b> |
| <b>Libraries Combined</b> |            | <b>17227</b> | <b>16766</b> | <b>18645</b> | <b>52638</b> |

| 2016 YTD     | 2017 YTD     | Difference  | % Increase/Decrease |
|--------------|--------------|-------------|---------------------|
| 12926        | 12835        | -91         | -0.7%               |
| 36353        | 39804        | 3451        | 8.7%                |
| <b>49279</b> | <b>52639</b> | <b>3360</b> | <b>6.4%</b>         |

Circulation for March 2017 totaled 83,689 for print materials and 5,735 for e-materials. This is an increase of 4,015 (15.5%) in borrowing of print materials and a 905 (46%) decrease in borrowing of electronic materials (eBooks) compared to February 2017. Comparing January - March of 2016 to January - March of 2017, total circulation of library materials increased by 1,200 (1.3%).

|                               | Jan          | Feb          | Mar          | Jan - Mar<br>2017 | Jan - Mar<br>2016 | Difference   | % Change     |
|-------------------------------|--------------|--------------|--------------|-------------------|-------------------|--------------|--------------|
| <b>Paoli</b>                  |              |              |              |                   |                   |              |              |
| Check Outs & Renewals (Print) | 5062         | 4724         | 5566         | 15352             | 16265             | -913         | -5.9%        |
| Check Outs (eBooks)           | 693          | 502          | 292          | 1487              | 2125              | -638         | -42.9%       |
| <b>Total</b>                  | <b>5755</b>  | <b>5226</b>  | <b>5858</b>  | <b>16839</b>      | <b>18390</b>      | <b>-1551</b> | <b>-9.2%</b> |
| <b>Tredyffrin</b>             |              |              |              |                   |                   |              |              |
| Check Outs & Renewals (Print) | 22906        | 21129        | 24302        | 68337             | 63987             | 4350         | 6.4%         |
| Check Outs (eBooks)           | 2011         | 1466         | 771          | 4248              | 5847              | -1599        | -37.6%       |
| <b>Total</b>                  | <b>24917</b> | <b>22595</b> | <b>25073</b> | <b>72585</b>      | <b>69834</b>      | <b>2751</b>  | <b>3.8%</b>  |
| <b>Combined</b>               | <b>30672</b> | <b>27821</b> | <b>30931</b> | <b>89424</b>      | <b>88224</b>      | <b>1200</b>  | <b>1.3%</b>  |

## Programming

The number of programs for March 2017 totaled 46. This is a decrease of 17 (27%) total programs compared to February 2017. Comparing January - March of 2016 to January - March of 2017, there was an overall decrease of 24 (13%) in total program offerings.

### Programming - Number of Programs

|              | Jan       | Feb       | Mar       | Jan - Mar<br>2016 Total | Jan - Mar<br>2017 Total | Difference | % Difference  |
|--------------|-----------|-----------|-----------|-------------------------|-------------------------|------------|---------------|
| Adults 18+   | 13        | 18        | 15        | 53                      | 46                      | -7         | -13.2%        |
| Ages 0-5     | 21        | 19        | 16        | 84                      | 56                      | -28        | -33.3%        |
| Ages 5-11    | 13        | 16        | 8         | 36                      | 37                      | 1          | 2.8%          |
| Ages 12-17   | 4         | 10        | 7         | 11                      | 21                      | 10         | 90.9%         |
| <b>Total</b> | <b>51</b> | <b>63</b> | <b>46</b> | <b>184</b>              | <b>160</b>              | <b>-24</b> | <b>-13.0%</b> |

The number of program attendees for March 2017 totaled 994. This is a decrease of 490 (33%) total program attendees compared to February 2017. Comparing January - March of 2016 to January - March of 2017, there was an overall increase of 470 (14.5%) in total program attendees.

### Programming - Number of Attendees

|              | Jan         | Feb         | Mar        | Jan - Mar<br>2016 Total | Jan - Mar<br>2017 Total | Difference | % Difference |
|--------------|-------------|-------------|------------|-------------------------|-------------------------|------------|--------------|
| Adults 18+   | 448         | 381         | 387        | 886                     | 1216                    | 330        | 37.2%        |
| Ages 0-5     | 576         | 424         | 454        | 1690                    | 1454                    | -236       | -14.0%       |
| Ages 5-11    | 188         | 282         | 96         | 472                     | 566                     | 94         | 19.9%        |
| Ages 12-17   | 25          | 397         | 57         | 197                     | 479                     | 282        | 143.1%       |
| <b>Total</b> | <b>1237</b> | <b>1484</b> | <b>994</b> | <b>3245</b>             | <b>3715</b>             | <b>470</b> | <b>14.5%</b> |

## Children's Department Notes

In addition to our ongoing storytimes and programs, we continued with our Back to Basics special programming by offering "Back to Basics: Cooking and Baking Hand Pies" and "Back to Basics: Sewing" for ages 8-12. The baking program featured an instructor from Bryn Mawr's The Bakery House and sewing featured a hand-sewn craft project. We also hosted a "Shamrock Storytime" for ages 5 and under with a themed story and craft in honor of St. Patrick's Day.

## Teen Notes

The middle school book group met twice to discuss *The Running Dream*. This award-winning story about disability and sports churned up much discussion about school and friendships and seeing past disabilities.

Teens held a Friday night LAN party which involves computer gaming and pizza. Also on Friday nights, a middle school movie night and a CHS Movie Night for Mini-Thon.

On a Saturday night we hosted middle schoolers for an unplugged social night of improv games, charades, and mad Libs world's greatest word game.

Visits to our community partners included the TEMS musical *The Lion King*, Ballet 180 presents *Transformation*, and a guest of honor at CHS Comedy Night.

## Reference (Submitted by Kate Boyle)

The sunglasses giveaway promotion that was started for National Library Week has been extended through April. I encourage the Board to find a table tent around the library & post a photo on social media, tagging the library & including #FutureSoBright

There is a first-time membership half-price discount going on until June 15 for the Pennsylvania Library Association. This makes trustee memberships on \$12.50, please see <https://www.palibraries.org/?page=Personal> to learn some of the benefits of becoming a member.

### Total Questions

|                                     | Ref         | Children's | Circ        | Total       |
|-------------------------------------|-------------|------------|-------------|-------------|
| Jan-17                              | 1323        | 100        | N/A         | 1423        |
| Feb-17                              | 1136        | 67         | 727         | 1930        |
| Mar-17                              | 1147        | 96         | 680         | 1923        |
| Mar - Feb '17<br>Difference         | 11          | 29         | -47         | -7          |
| Mar - Feb '17<br>% Difference       | 1.0%        | 43.3%      | -6.5%       | -0.4%       |
| Mar-16                              | 1092        | 85         | 669         | 1846        |
| Mar-2016 &<br>Mar-2017 %<br>Change  | 4.8%        | 11.5%      | 1.6%        | 4.0%        |
| Jan - Mar<br>2016                   | 4607        | 282        | 2093        | 6982        |
| Jan - Mar<br>2017                   | 3606        | 263        | 1407        | 5276        |
| <b>2016 - 2017<br/>% Difference</b> | <b>-22%</b> | <b>-7%</b> | <b>-33%</b> | <b>-24%</b> |

### Computer Users

|                                     | Adult       | Children's  | WiFi       | Total      |
|-------------------------------------|-------------|-------------|------------|------------|
| Jan-17                              | 1291        | 123         | 2013       | 3427       |
| Feb-17                              | 1118        | 123         | 1880       | 3121       |
| Mar-17                              | 1217        | 165         | 1742       | 3124       |
| Mar - Feb '17<br>Difference         | 99          | 42          | -138       | 3          |
| Mar - Feb '17<br>% Difference       | 8.9%        | 34.1%       | -7.3%      | 0.1%       |
| Mar-16                              | 1461        | 371         | 1345       | 3177       |
| Mar-2016 &<br>Mar-2017 %<br>Change  | -20.0%      | -124.8%     | 22.8%      | -1.7%      |
| Jan - Mar 2016                      | 4265        | 1086        | 4607       | 9958       |
| Jan - Mar 2017                      | 3626        | 411         | 5635       | 9672       |
| <b>2016 - 2017 %<br/>Difference</b> | <b>-15%</b> | <b>-62%</b> | <b>22%</b> | <b>-3%</b> |

### 1 on 1 Tutorials

| Jan-17 | Feb-17 | Mar-17 | Mar - Feb<br>'17<br>Difference | Mar - Feb<br>'17 %<br>Difference | Mar-16 | Mar-2016<br>& Mar-<br>2017 %<br>Change | Jan -<br>Mar<br>2016 | Jan -<br>Mar<br>2017 | <b>2016 -<br/>2017 %<br/>Difference</b> |
|--------|--------|--------|--------------------------------|----------------------------------|--------|--|----------------------|----------------------|---|
| 51     | 29     | 44     | 15                             | 51.7%                            | 18     | 59.1%                                  | 49                   | 124                  | 153%                                    |

Respectfully submitted by Christopher Kibler, Director of Libraries